

The future is exciting.

**Ready?**

# Dial-a-teacher



 **vodacom**

**Financial  
Services**

# TEACHER ASSISTANCE LINE

This service provides an **after-hours homework helpline** where qualified tutors assist learners with their homework or project queries when the parent is not available or equipped to deal with the learners' needs.



The service is provided to the **Member and his/her immediate family**. Immediate family means the principal Member's spouse and children (their biological and legally adopted dependent and unmarried children).



Information supplied through the Internet can be forwarded to the learners by fax. Telephonic assistance can then be provided in order to research information for projects and the like.

The benefits are that children have access to the **very best homework help** and study requirements. This offers the opportunity to adapt gradually to the changing education curriculum and ensure that the children are receiving the very latest information and assistance.



**The wellbeing and education of children will always be a priority.**

Tutor Line will provide parents with "**peace of mind**" that either due to circumstances or unavailability, professional assistance and guidance will be accessible to their children at the agreed hours 5 days a week.



Tutor Line provides access to **professional and qualified tutors**. Their role is to encourage, explain and assist children during those difficult moments of homework where so often parents are not available, or not equipped to deal with the issues.



**Duration:** The rate includes **up to 60 min telephonic advice** with the call being warm transferred to the tutor.



## Key service elements

Telephonic learner support, education and project compilation assistance are provided in **all the major subjects**:



- Maths
- Natural Science
- Social Sciences : History, Geography
- English
- Afrikaans
- Economics
- Business Economics
- Biology / Life Science

Internet access allows the competent tutors to search for information and compile summaries where required.



Modes of communication include **call and email**.

Tutors are **highly qualified, practicing teachers** and therefore at the forefront of teaching practices and curricula.



Tutors are supported by administrative, research and IT personnel who assist in IT database compilation and project research.

Assistance is offered to learners from **Grade 1 to Grade 12**.



**Service Hours: Sundays to Thursdays 18h00 to 21h00**  
(excluding National School and Public Holidays).



## Contact details

**Step 1: Dial 082 178 00**

**Step 2: Press "3"**

